

Club Founder Dr. Mahmoud Bahgat



Co-Founder & Host: Dr.Saber Helal



International Digital Club

#### Pharma Digital Pills

Online zoom 7 pm KSA Egy - 8 pm UAE







MR.MOHAMED AYED

Digital Marketing Consultant

- Head of digital marketing with 8 years experience
- Digital marketing full diploma
- certified from google AdWords
- Certified from meta

## Work experience

- Andalusia hospitals
- Lovi Egypt
- Arab German foundation
- Dirixiona
- Clinica jolle egypt
- Etoile women clothes

- o 7.rakeb
- tadbeer
- o prime care clinics
- Be smile clinics
- Clinica
- emissa perfumes
- Dr.nutrition egypt



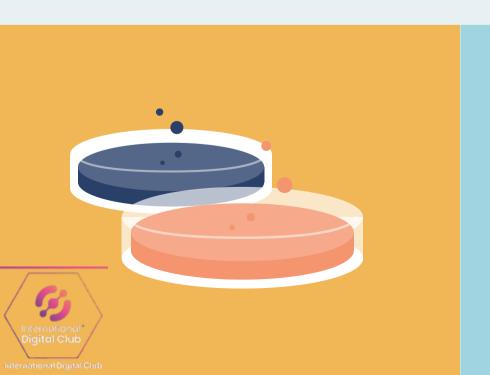
Mohamed

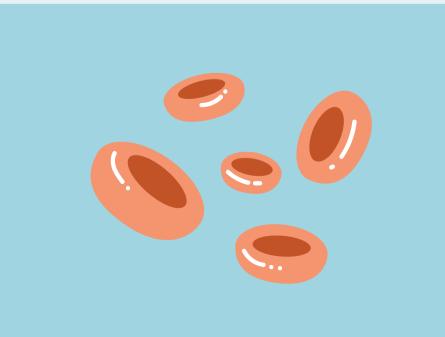
DIGITAL MARKETING

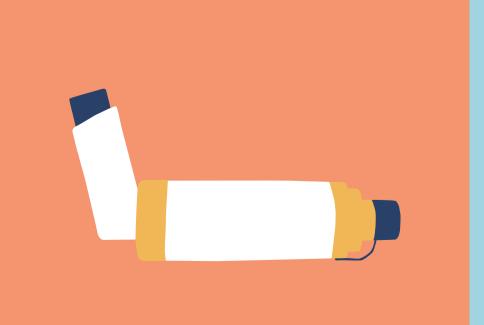
ASSECTANT



# DIGITAL PHARMA PILLS









## Agenda

- Key success factors of pharma
- trends impacting on pharma sales
- pillars of digital marketing strategy that impact on pharma
- 2 things you must think digitally cause of them
- Consumer behaviour after COVID 19
- pharma E-Commerce market size
- website pills
- Apps pills
- Content Pills
- SEO Pills
- SEO Check list
- Social Media Marketing pills
- Paid media





# Key success factors of pharma sales and how digital effect on it?

#### **Sales Force Effectiveness**

- Training and Development
- Performance Monitoring

## Customer Relationship Management

- Customer-Centric Approach
- Technology Integration

#### **Market Intelligence**

- Competitive Analysis
- Regulatory Awareness

#### **Strategic Partnerships**

- Co-Development Agreements
- Distribution Agreements

#### **Innovation and Adaptability**

- Embracing Digital Tools
- Agility in Operations





## trends impacting on pharma sales

**Increased Focus on Specially Drugs** 

Tailored SalesStrategies



**Shift Towards Value-Based Care** 

ValueProposition

#### **Regulatory Changes**

ProactiveCompliance

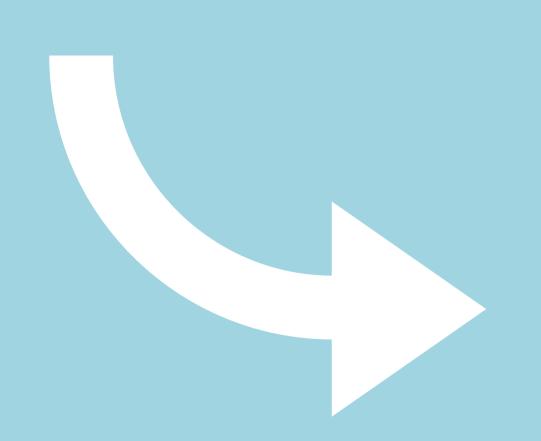
#### **Patient-Centric Models**

Patient EngagementPrograms





# what are the pillars of digital marketing strategy that impact on pharma?



1	website ( E- Commerce )
2	Content Marketing
3	SEO
4	Social Media
5	Paid Media







# 2 things you must think digitally cause of them

Consumer behaviour after COVID - 19

Market size growth





#### Consumer behaviour after COVID - 19

#### what changes on consumer behaviour after COVID - 19?

## **Temporary**

Preference for digital entertainment

## **Enduring**

- Remote working
- Rise of e-pharmacy and e-doctor
- Surge in e-commerce







## pharma E-Commerce market size



Forecast Period

2023 -2030



Market Size (Base Year)

USD 9.80 USD Billion



Market Size (Forecast Year)

USD 16.40 USD Billion



CAGR

22.50 %



Major Markets Players

- Boehringer Ingelheim
- AbbVie
- Aurobindo Pharma
- Pfizer
- Walmart





## website pills

- Blogs about your products then make re-targeting campaigns for them on other social platform by using their devices IP
- You can create lading page for a doctor to ask or order a sample from your product by fill them on information ( name, age , area and their speciality ) "collecting data"
- Create landing page personalized for pharmacies or distributors companies to order your product
- Deliver your end-users to the places where your product available or sale online
- tacking customer behaviour on your site by using google analytics and recording heat maps for every visit, it's help you to improve your site





#### Blogs about your products then make re-targeting campaigns for them on other social platform by using their devices IP

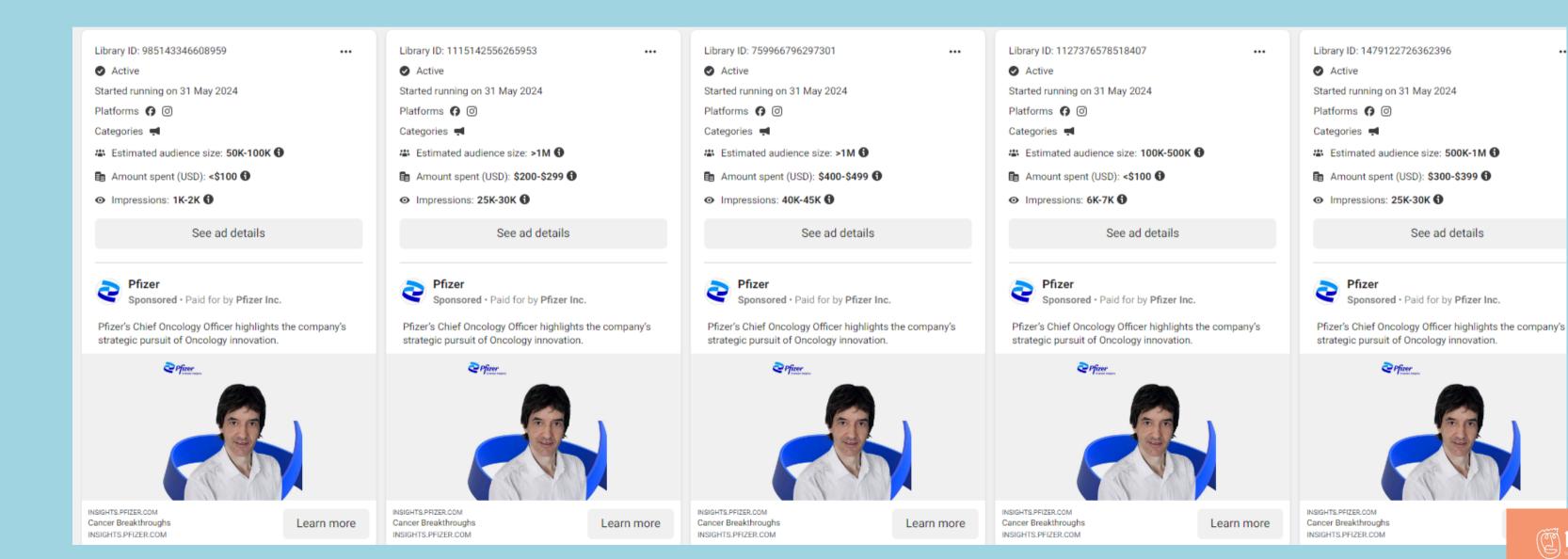
#### Sponsored



insights.pfizer.com/

#### Pfizer's Oncology Innovation

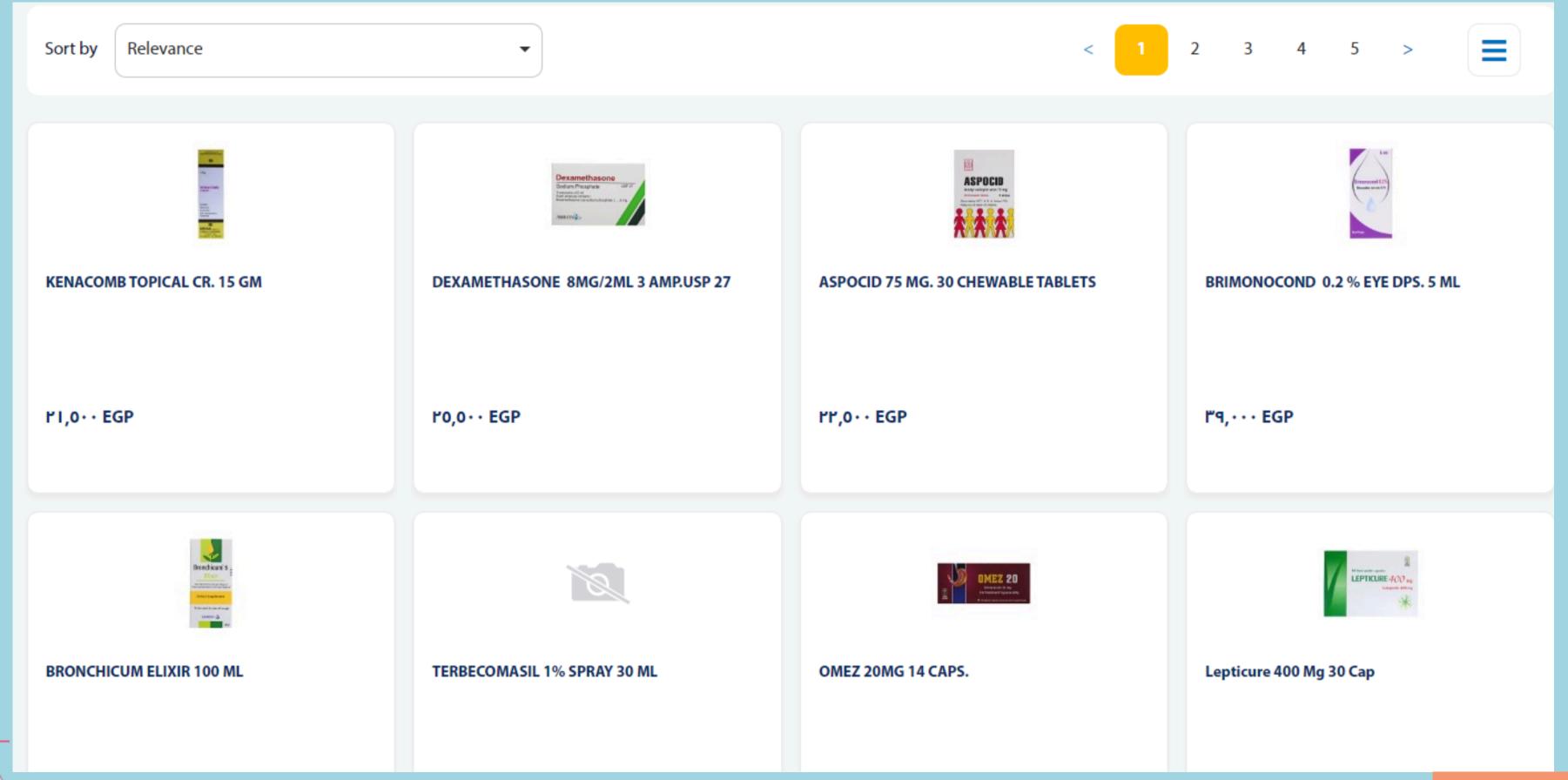
Pfizer Oncology Chief details the company's Oncology vision.





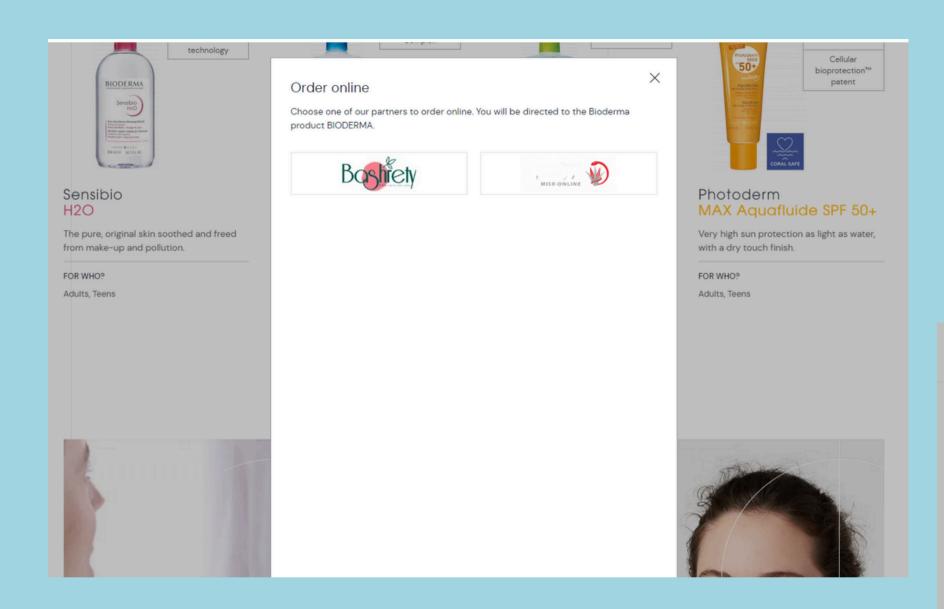


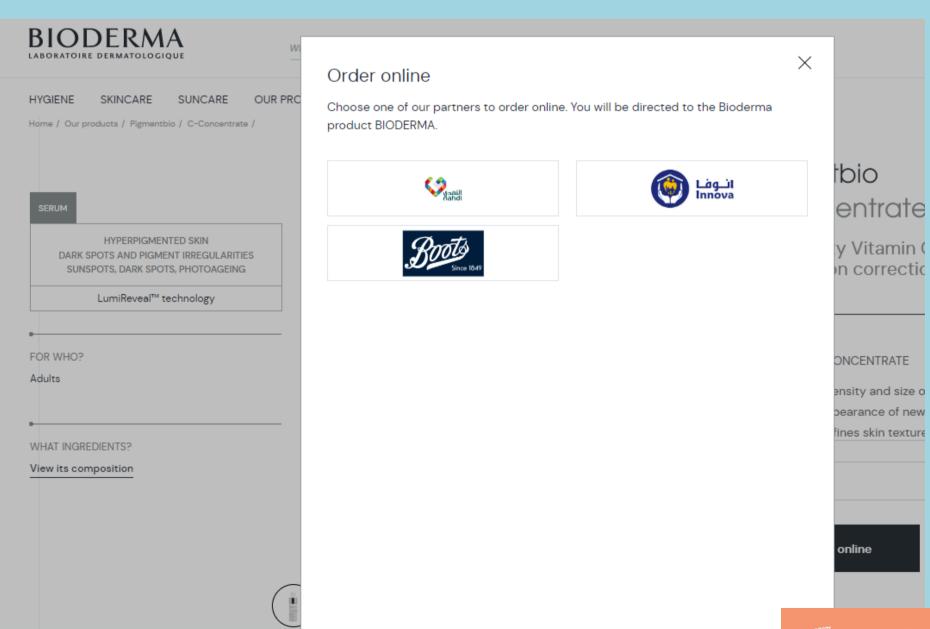
#### Create landing page personalized for pharmacies or distributors companies to order your product





#### Deliver your end-users to the places where your product available









tacking customer behaviour on your site by using google analytics and recording heat maps for every visit, it's help you to improve your site

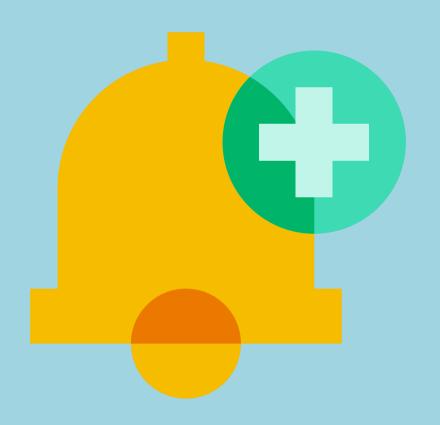






## Apps pills

• Apps directed to your clients with added value such as







prescription reminder services

patient profile

push notfication





## Apps pills

• Apps reflected on your brand name

GSK: Breath of life







## Content marketing

## Content Marketing Examples

- ✓ Blogs
- ✓ Newsletters
- ✓ Whitepapers
- Social media posts
- ✓ Emails
- ✓ Videos







## Best 7 hook

- Direct hook
- Analytics hook
- Facts hook
- Warning hook
- How hook
- Achievement hook
- fearing appear

- لو انت بتعانی من ....
- 99 % من الناس ....
- لو انت مش عارف توصل للنتيجه دي ف أكيد أنت بتغلط الغلطه دي ....
  - اوعي تعمل الحاجه دي من غير ما تعمل الحاجه دي
    - ازای تحصل علی نتیجه ... فی خلال ...
      - ازای وصلت ل .... فی خلال ....





during awareness and branding stage preferred to use creative content meet your client behaviour or culture to go viral

**Dabur Gastrina Digestive Pills** 









during awareness and branding stage preferred to use creative content meet your client behaviour or culture to go viral

**GSK: Breath of life** 







#### Create mega campaigns and tell story

consider you account appearance

#### **Andalusia clinics: Pedia**



#### Andalusia clinics: men month



#### You must engage with your customer

• the best strategy on engagement stage is "Emotional campaigns" it's encourage people to interact with you

#### <u>فيك أيه من مامتك " العربي جروب"</u>







on sales stage be direct, focus on problem solving and creative to avoid rejections







on sales stage be direct, focus on problem solving and creative to avoid rejections









#### **SEO Pills**

- Headlines
- description

للكحة الشديدة · 2. شراب التراسولف Ultrasolv دواء كحة ...

• images

- Keywords
- Focus on user experience (UX)
- Website Speed











#### **SEO Checklist**

#### ON Page

**Inside your website** 

- keyword research
- Competitor analysis
- Meta Tags Optimization
- Sitemap XML
- Optimize URLs
- Internal links
- Optimize Images
- Robots.txt Creation/Analysis
- Error page Redirect
- Schema Markup

### **OFF-Page**

outside your website

- Create Back-links
- Article Marketing
- Social Media Posting
- Blogs Posting
- Site Reports

### Techniques

**Techniques on your website** 

- Sitemap HTML
- site latency
- Use SSL
- enabling AMP
- User Experience
- Website speed
- page speed
- Mobile-friendliness
- Fix duplicate content
- Webmaster Tools
- Analytics

•





- persona behaviour
- channel behaviour
- content objective
- Strategy
- content calendar





## Channel behaviour













Every platform have a different type of content and different audience to go viral

## Create your community









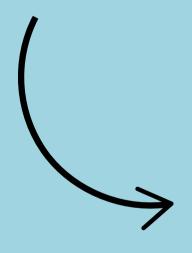
## **Strategy**

**Omnichannel** 

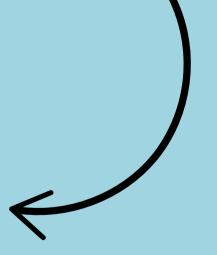
customer-centric approach

**Multichannel** 

product-centric approach



- campaign objective
- competitor analysis
- SWOT & TOWS analysis
- content strategy
- posting plan







#### content calendar

## Never do the following

- post daily on Facebook
- share links on Instagram posts
- share long videos on Instagram or tiktok
- share single photos on tiktok
- share not valuable posts on linked-in
- share educational content on snap-chat
- share long tweets on X





#### Paid media

## tips on Ads for every platform



#### **Google Ads**

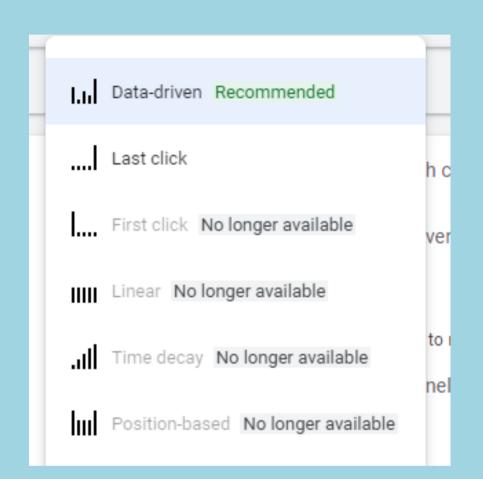
- Best platform for conversion
- Use search ads for more leads or sales
- Use PMAX for branding
- Use display ads for awareness
- Do new keyword research every 15 days
- choose your headlines from your keywords and landing page
- never miss to add extensions, site-links and callouts
- your conversion tracking code your guid for performance so never miss to active it







#### conversion tracking code



	•	Keyword		
	_	. 1	↓ Conver	Final
Ш	_	- تكميم المعدة	74.10	-
	•	كبسولة المعدة الذكية	50.40	-
	•	مركز نيويو الطبي	46.20	_
	•	عابض القمطاني	22.75	-
	•	عمليات التكميم بالرياص	15.40	-
	•	تكلفة عملية قص المعدة	13.50	-
П	•	كرمشة المعده	13.00	-
			12.00	-
<u></u> ⊕ ₩	عروض التكميم	9.50	-	
	•	سعر كرمشه المعده	9.20	-

you extract this code form **your account** and send it to developer to ad it on **website** to **calculate every conversion** from your campaign

when you using data-driven attribution model you know every keyword help your client to take action and it's help you to improve your optimization







#### Campaign setup

Bid strategy type

Maximize conversion value

Maximize clicks

Maximize conversion value

Maximize conversions

Maximize conversion value

Maximize conversion value

every bidding strategy refer to specific objectives using maximize clicks when you start a new campaign to increase your visible times on search and know your clients then change it after within 10 to 15 days to your campaign objective







#### <u>Campaign structure</u>

0	₹0	Status: Eligible X Add filter
	•	Ad group
	•	karmasha
	•	ballon
	•	Sleeve

Single ad group for every service never do all on one ad group







#### **Keywords**

Negative keyword	<b>↑</b>
بالأعشاب	
علاج الكحه بالأعشاب	
أسياب	

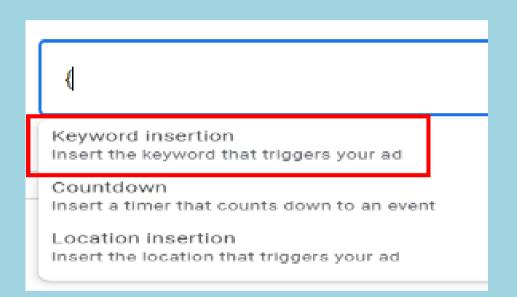
When you select your negative keywords, choose the specific keyword you don't need your ad to appear on it not the all sentence



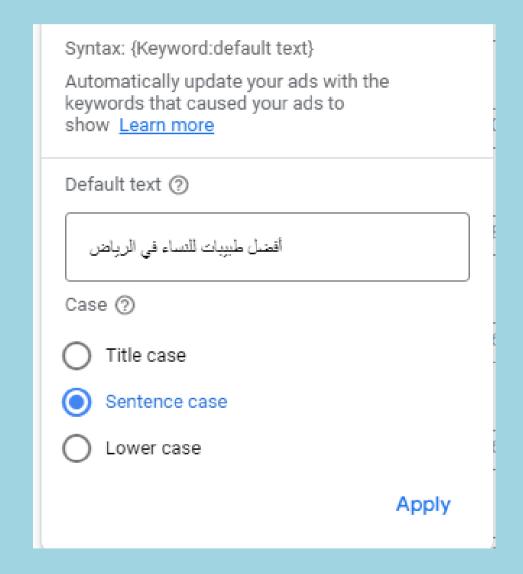




#### <u>Ads</u>



# **Keyword insertion**





when your keywords be **rejected** on your ads and you want it to appear on your ad **use keyword insertion type**<u>it's</u> help you to appear your keyword when client search **with this keyword** and if he/she search with another

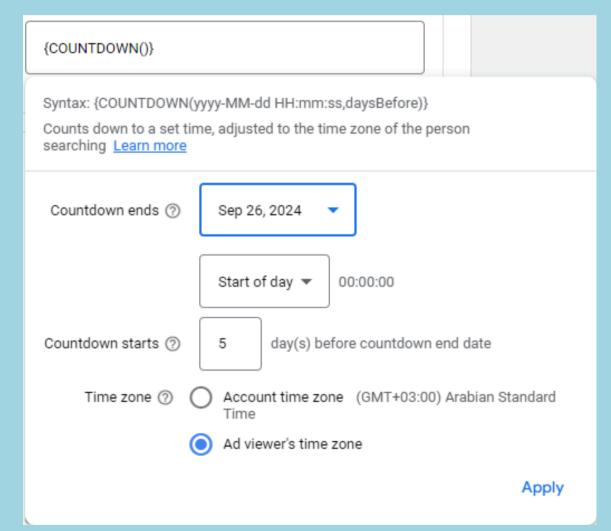
keyword, the keyword **you type between Brackets will appear on your ad** 



#### <u>Ads</u>

### Countdown

{
Keyword insertion Insert the keyword that triggers your ad
Countdown Insert a timer that counts down to an event
Location insertion Insert the location that triggers your ad



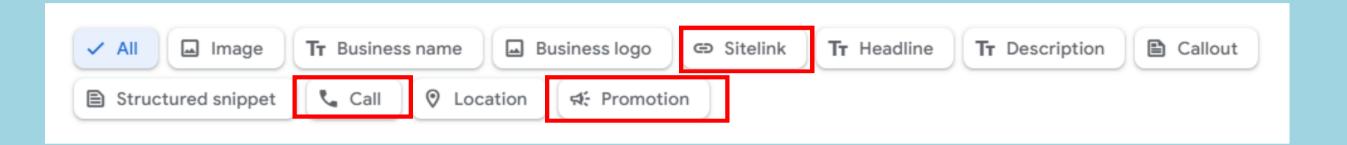


If you want to add countdown in your ad automatically just type } and you will get drop-down list choose from it countdown and type your start date for this count down and number of days it will appear and update automatic on your add



#### **Ads**

#### Site-links





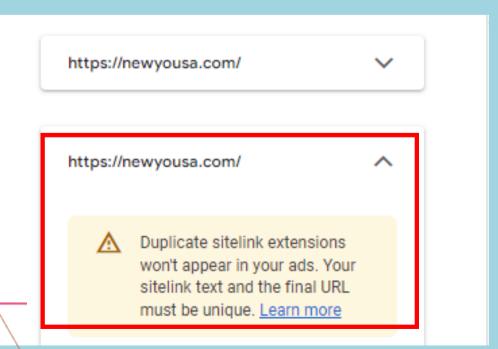






#### <u>Ads</u>





# Site-links

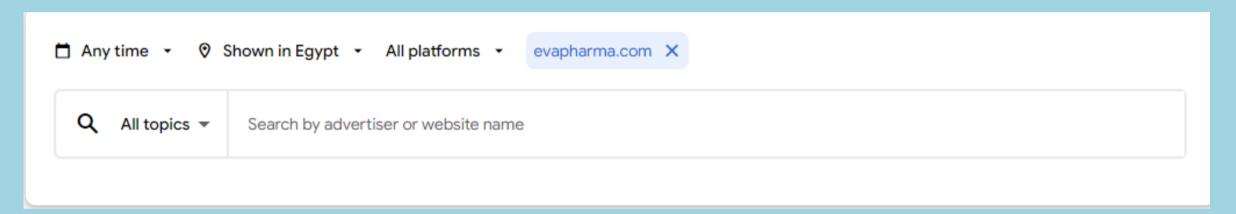
Website URL *	https://newyousa.com/  Utm builder	<u>.n</u>
UTM Source * (utm_source)	e.g. newsletter, twitter, google, etc.	
UTM Medium * (utm_medium)	e.g. email, social, cpc, etc.	
UTM Campaign * (utm_campaign)	e.g. promotion, sale, etc.	
UTM Content (utm_content)	Any call-to-action or headline, e.g. buy-now.	
UTM Term (utm_term)	Keywords for your paid search campaigns	
GENERATED UTM TRACK	ING URL	

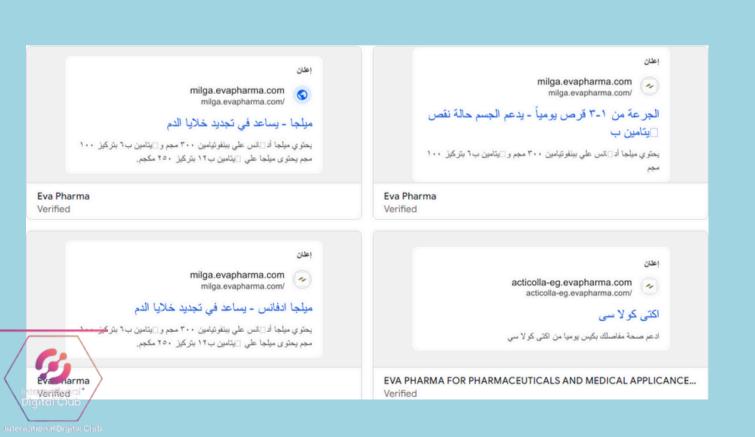


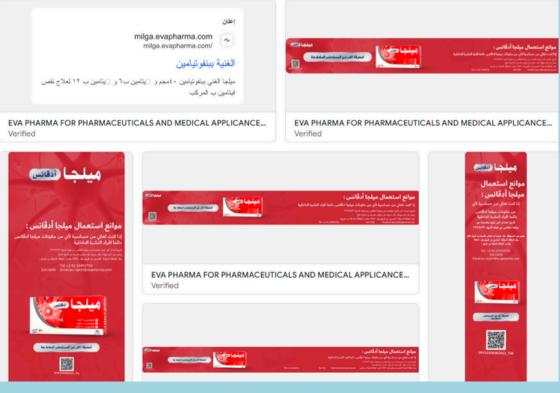


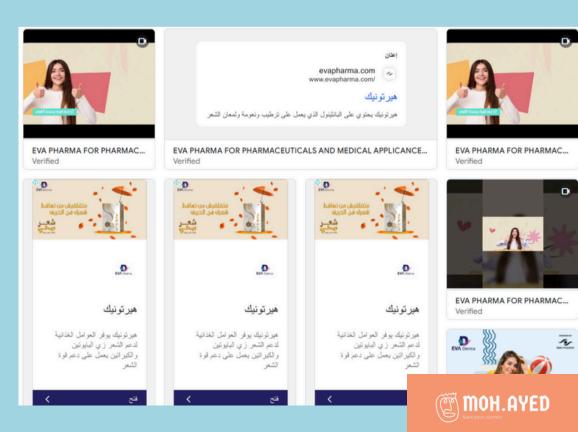
# Tools Competitor ads

https://adstransparency.google.com





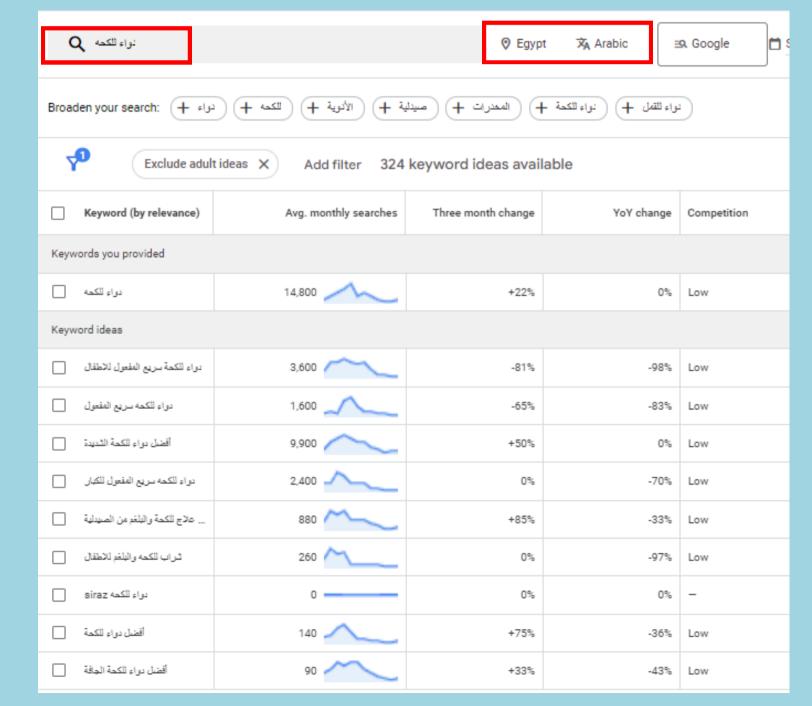






# Tools Keyword research

https://ads.google.com/aw/keywordplanner/









## how to track account performance

Impr. Avg. cost Cost Bid strategy type Viewable CTR CPM CPM CIcks Conversions

Impression ————— Keywords







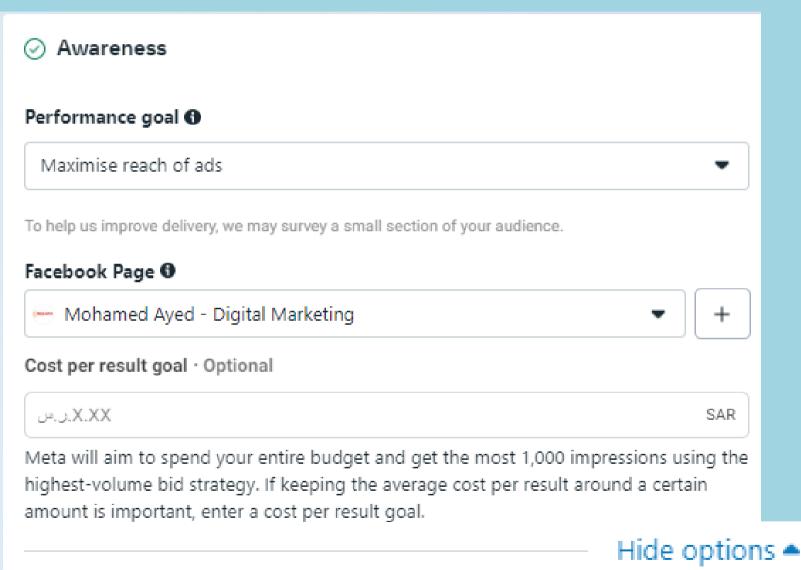












## Frequency cap

Number of impression for the same person preferred to be high on awareness and branding funnel









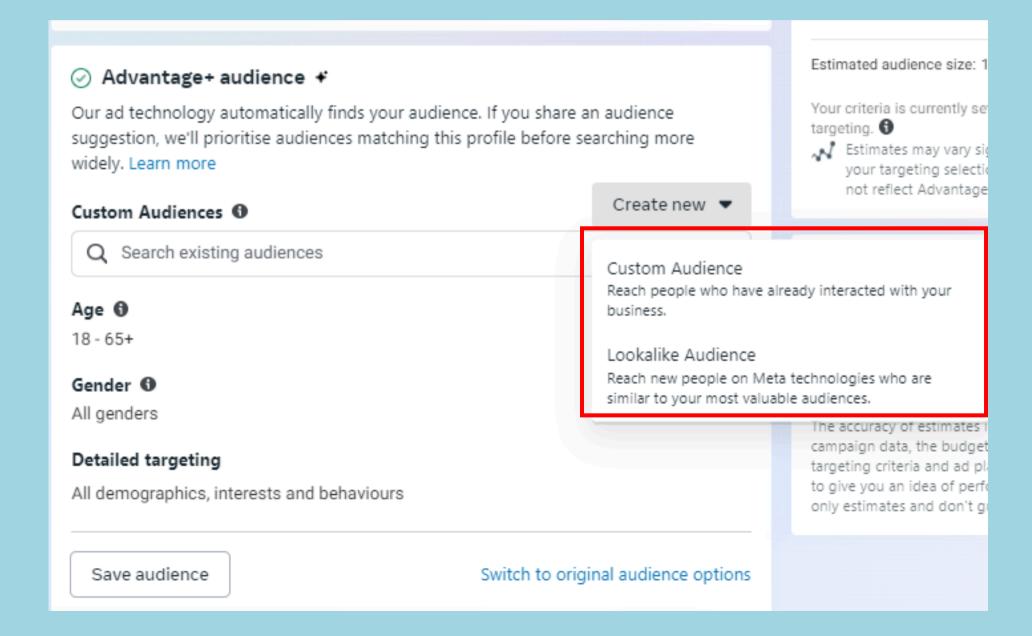








# <u>Audience & segmentation</u>



















# <u>Audience & segmentation</u>

		tom audience source ople who have already shown an ir	nterest ir	ı you	r business or product.
	Your so	urces			
		Website     Website		<u>○</u>	Customer list
		App activity		<b>=</b>	Offline activity
	99	Catalogue			
	Metaso	ources			
		> Video		0	Instagram account
		E Lead form		♦	Events
		Instant Experience			Facebook Page
		Shopping			On-Facebook listings
<b>3</b> (a)					Cancel

ngagement 🛈		
Choose an engagement type		•
People who have viewed at least 3 seconds of your video		
People who have viewed at least 10 seconds of your video		
People who either completed or viewed at least 15 seconds of your vi	deo (ThruPlay)	
People who have viewed at least 25% of your video		
People who have viewed at least 50% of your video		
People who have viewed at least 75% of your video		
People who have viewed at least 95% of your video		







# your competitor on FB & instagram

https://www.facebook.com/ads/library

Ads	About		
~1 result			
I aunched i	in September 2024		
Laanonea	n ocptember 2024		
Library ID: 9	901741428521647		
Active			
	ning on 24 Sep 2024		
Platforms	0		
	See ad details		
	A Pharma Egypt		
للجودة العالمية سمة حول العالم	ف المزيد عن استثمار إيفا فارما في تقنية	فارما في تقنية الأفلام ا	
	الماديان الماديان		

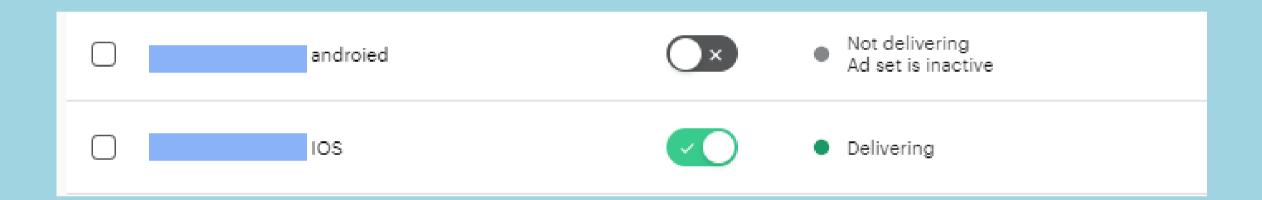
Search ads					
Set your location and choose an ad category to start your search. View search tips.					
Egypt ▼ Ad category ▼ Q Choose an ad category					
■ Saved Searches					







# Audience & segmentation



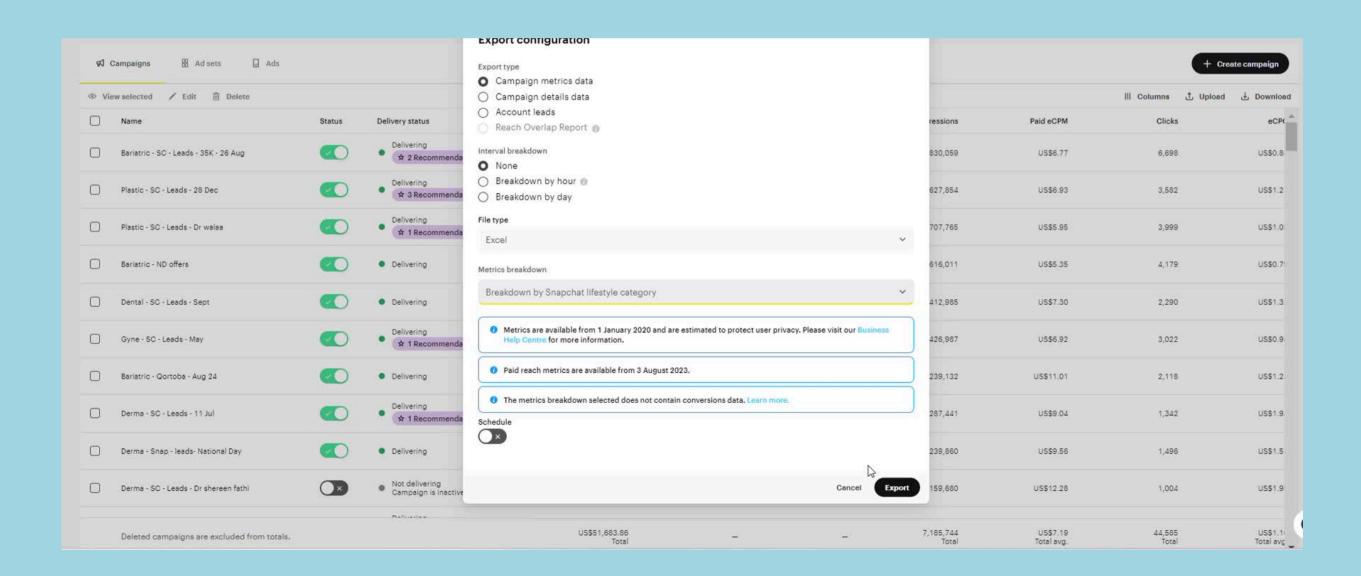








# optimization on snap-chat





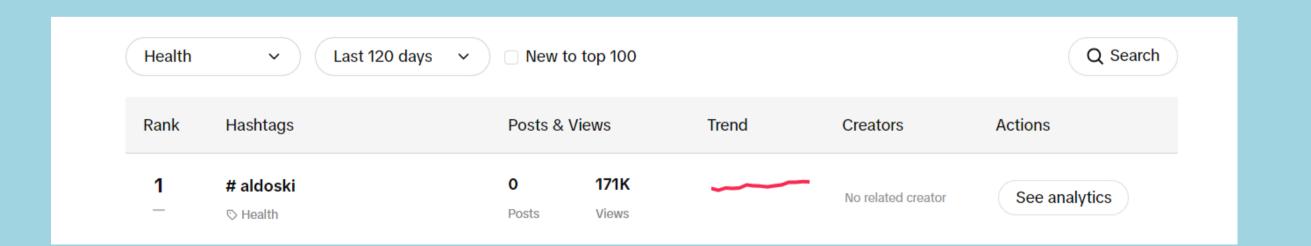




# increase your views on TIKTOK

https://ads.tiktok.com/business/creativecenter





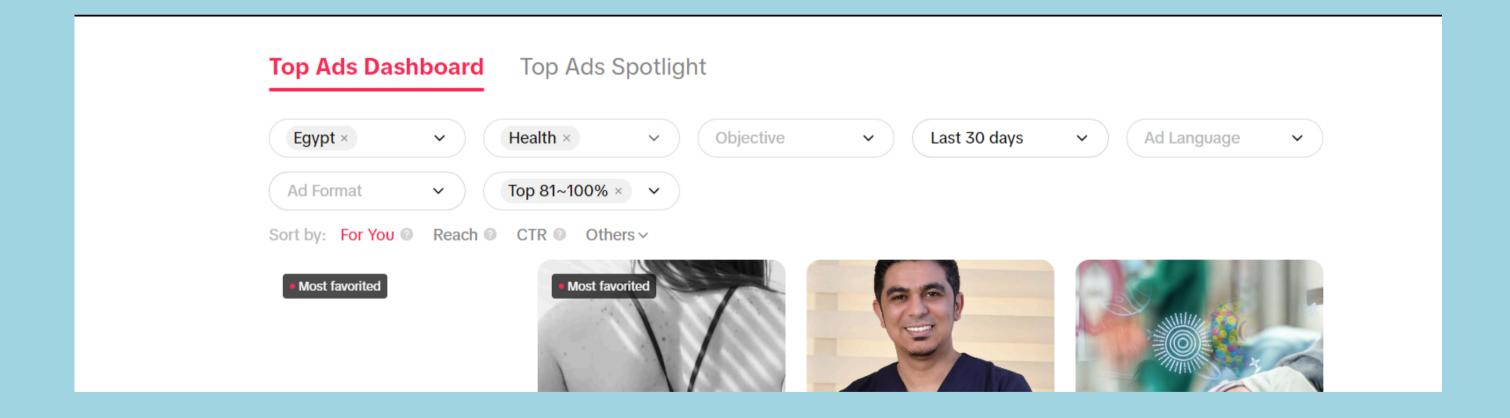






# your competitors on TIKTOK

https://ads.tiktok.com/business/creativecenter/inspiration



















# How To track accounts performance

CPC

it must be LOW

Cost per result

product, segmentation

it must be LOW

Audience action on your ad

it must be high

Return on ads spend

Return on ads spend

Creative

product, segmentation

segmentation, Creative, CTA

Return on ads spend

segmentation, CTA, sales team



CR - Tour creativ

Your creative quality compared with competitor

it must be high

Creative



# MAN



