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International Startup Club

## Startups Business Models

(Health & Life App Pitch deck)

Sunday 25th August 2024 10pm KSA EGY 11pm UAE



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## Startups Business Models

By Hossam Al Jamal Co-founder & CEO of **Health & Life** 

Your health is our mission

## Introduction



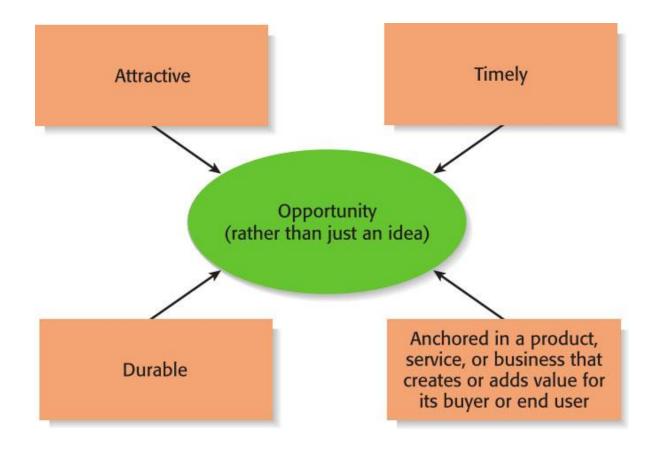
- Overview of the Content
- 1. Identify an Opportunity
- 2. Business Model Definition
- 3. Business Model Canvas
  - 1. Customer Segments
  - 2. Value proposition
  - 3. Channels
  - 4. Customer Relationships
  - 5. Revenue Streams
  - 6. Key resources
  - 7. Key activities
  - 8. Key Partners
  - 9. Cost Structure
- 4. Examples For Canvas Business Model
- 5. Startups Business Models with Examples
- 6. Q&A





## What is an Opportunity?

Four Essential Qualities of an Opportunity







## Three Ways to Identify an Opportunity

**Observing Trends** 

Solving a Problem

Finding Gaps in the Marketplace





## **Business Model Definition**



A business model describes how a company creates value for its customers and generates revenue, outlining its strategy for making money

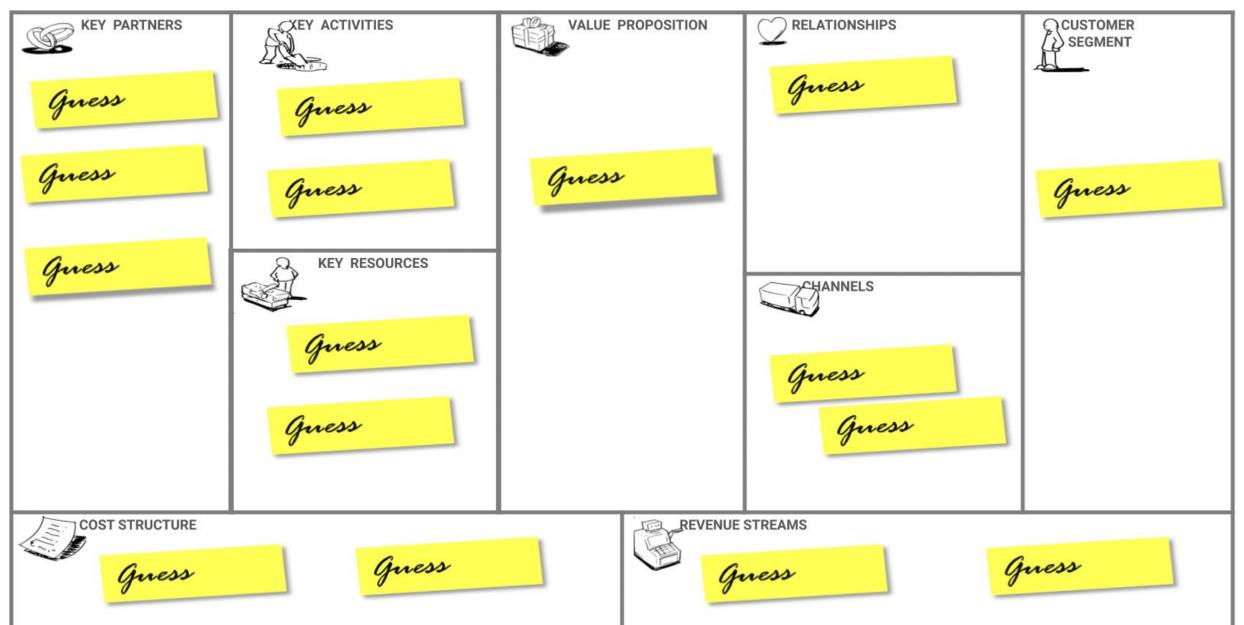
Who is your customer?

What is value can create or add?

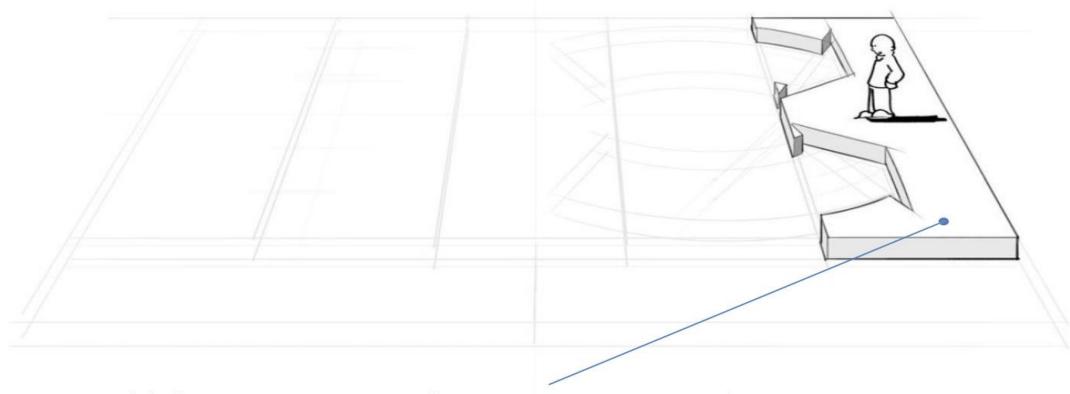
How can you do that at resonanble costs?



## **Business Model Canvas**

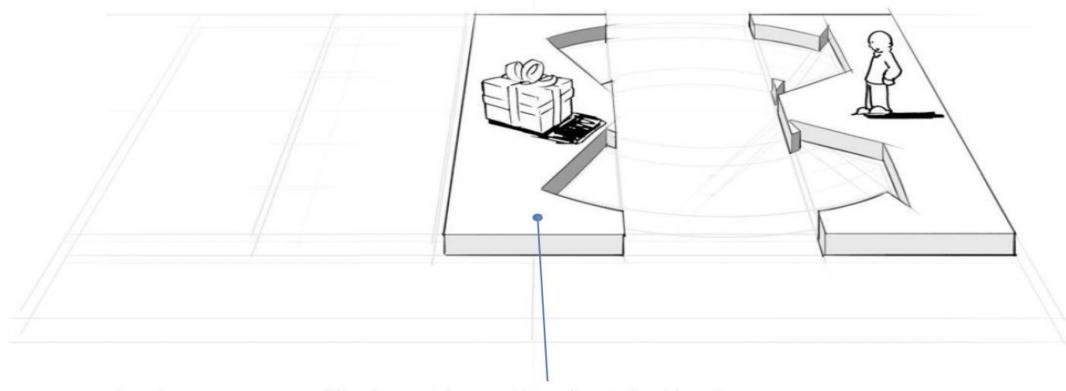


## **Customer Segments**



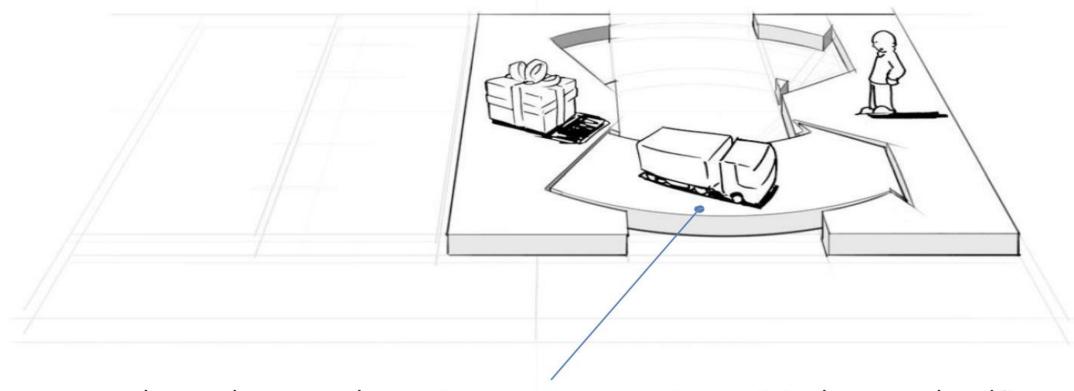
which customers and users are you serving? which jobs do they really want to get done?

## **Value Proposition**



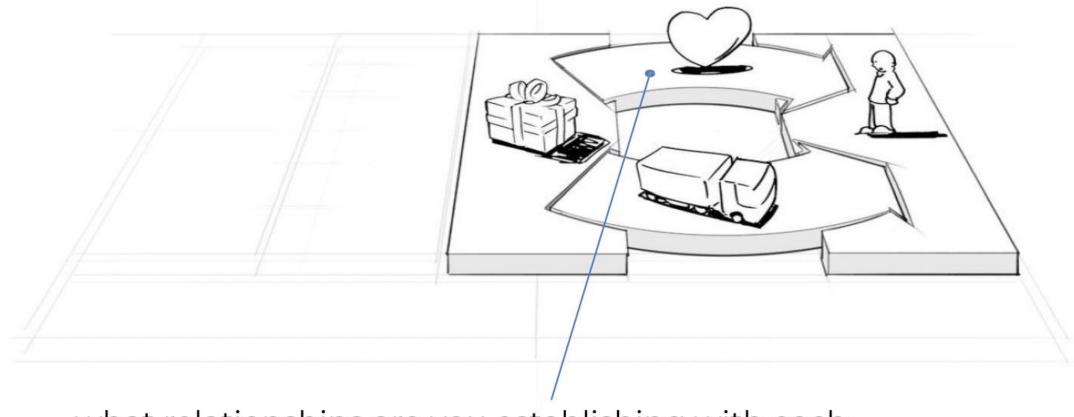
what are you offering them? what is that getting done for them? do they care?

## Channels



how does each customer segment want to be reached? through which interaction points?

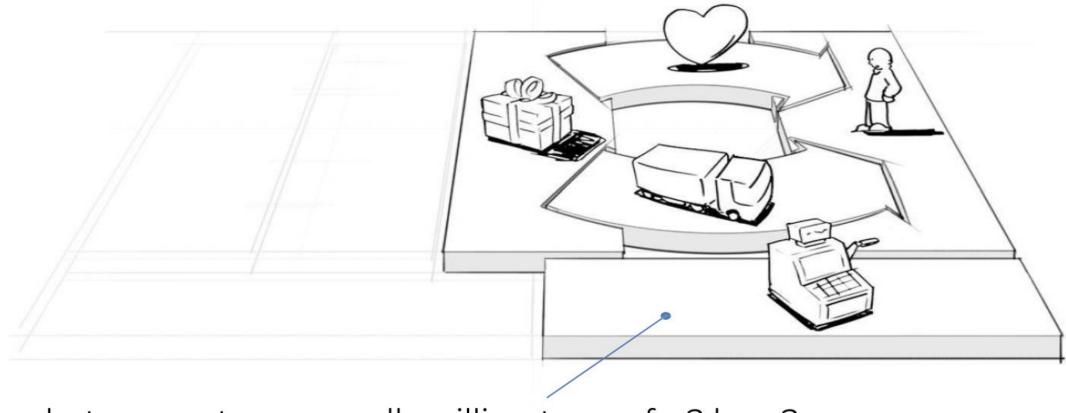
## **Customer Relationships**



what relationships are you establishing with each segment?

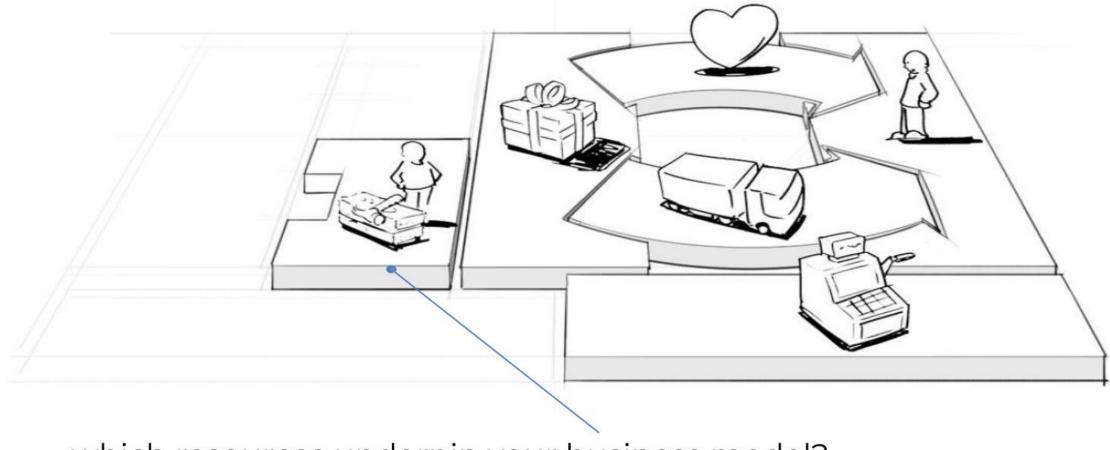
personal? automated? acquisitive? retentive?

## **Revenue Streams**



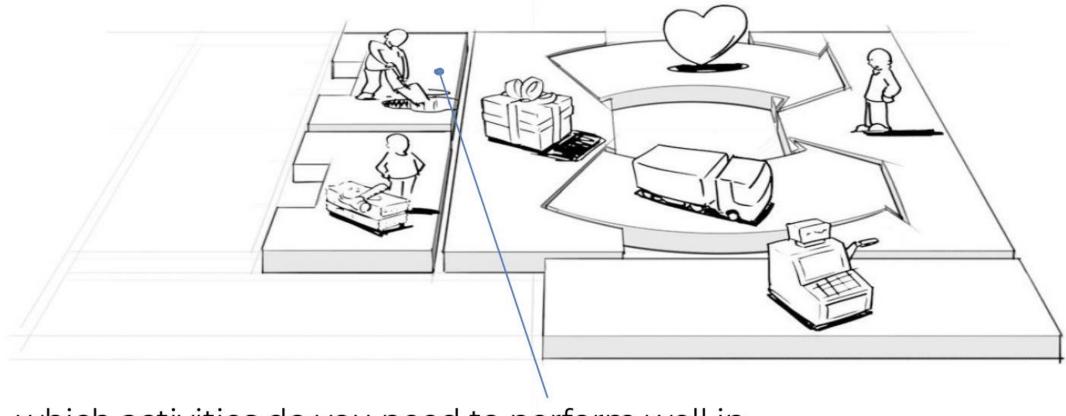
what are customers really willing to pay for? how? are you generating transactional or recurring revenues?

## **Key Resources**



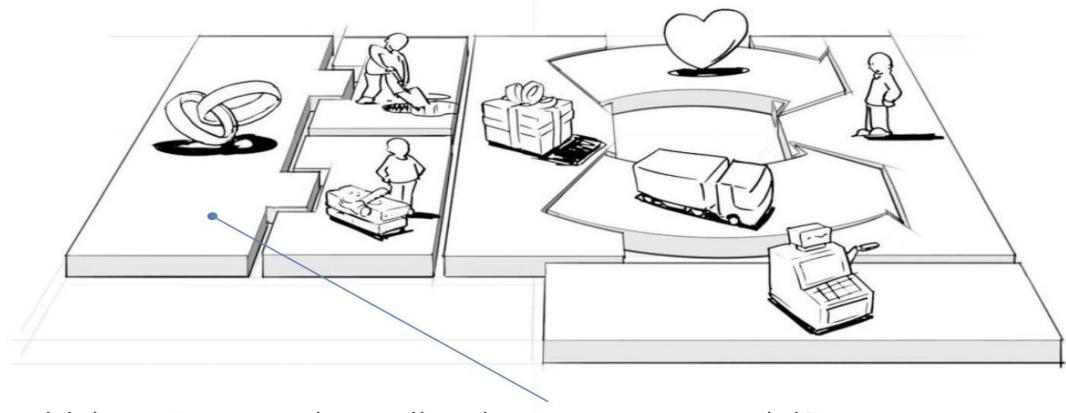
which resources underpin your business model? which assets are essential?

## **Key Activities**



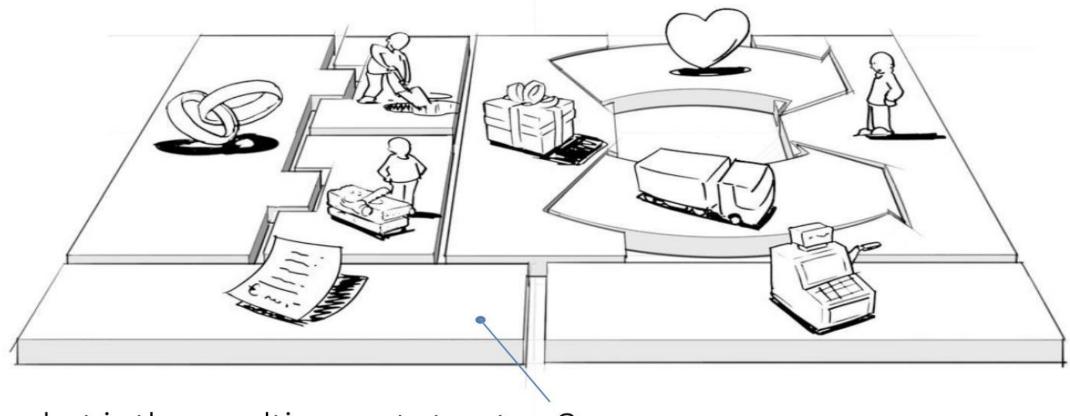
which activities do you need to perform well in your business model? what is crucial?

## **Key Partners**



which partners and suppliers leverage your model? who do you need to rely on?

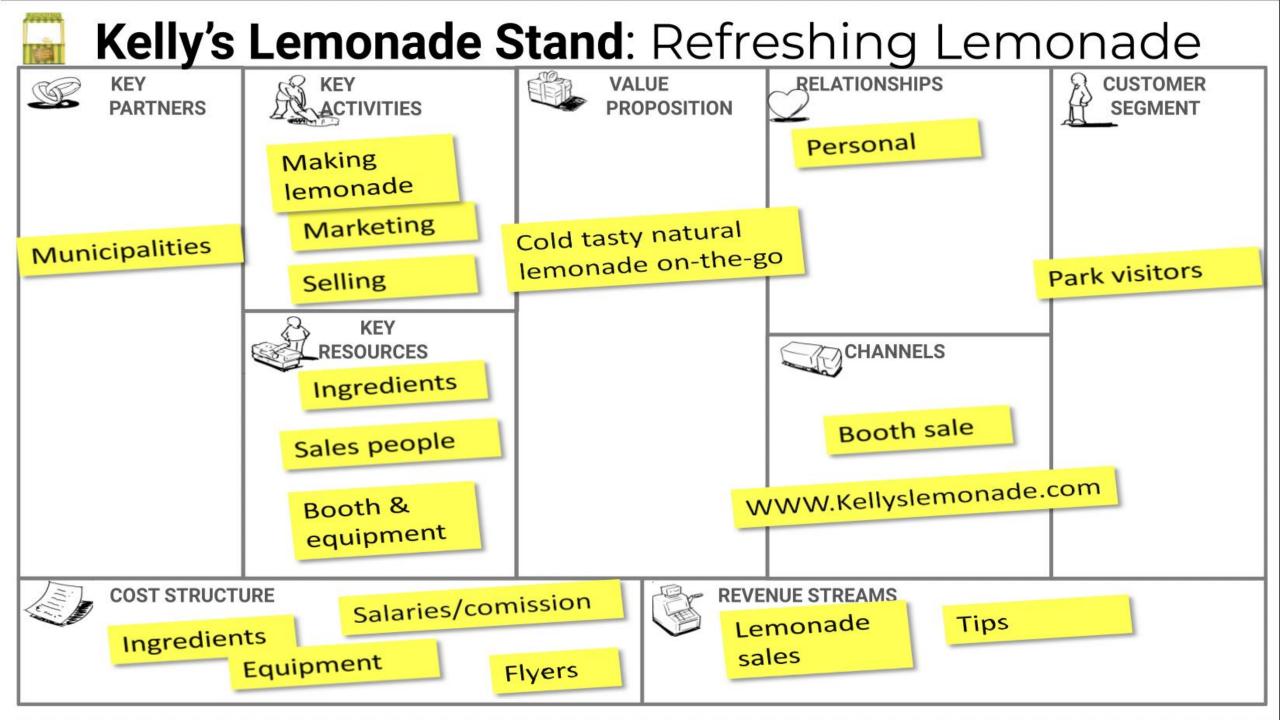
## **Cost Structure**



what is the resulting cost structure? which key elements drive your costs?



## Examples





## Skype



**KEY PARTNERS** 

Payment

**Providers** 

Distribution **Partners** 

Telco **Partners** 



Software Develoment



VALUE PROPOSITION



Mass Customers



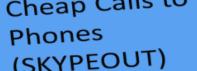
Web Users Globally

People Who Want to Call Phones

Free Internet & Video Calling

> Cheap Calls to **Phones** (SKYPEOUT)





Skype.com

**CHANNELS** 

Headset **Partnerships** 



Software Development

Software

Developers

Software

Complaint Management



REVENUE STREAMS

SKYPEOUT Prepaid or Subscription

Hardware Sales



## **BUSINESS MODEL CANVAS (TESLA)**

#### **KEY PARTNERS 3**

- OEM Alliances
- Governments
- Leasing companies
- Panasonic (battery development)
- · Manufacturing and purchasing
- Insurance companies
- Charge point partners

#### KEY ACTIVITIES 08

- Reseach and development
- Design
- Electic power technologies
- Car manufacturing
- Charge point infrastructure

#### KEY RESOURCES \*\*\*

- Electic vehicle technology
- Battery production
- Employees/skills/ knowledge
- Engineering and design
- Elon Musk/Brand

#### **VALUE PROPOSITIONS** 🐡

- · Long-range recharging flexibility
- · High-performance and modern design
- Energy efficiency and cost of ownership
- · Autonomous driving capabilities
- Charge anywhere

#### CUSTOMER RELATIONSHIPS O

- Cutomer service
- Customer intimacy
- · Direct to customer
- Customer relationship management
- · Personal assistance

#### **CUSTOMER SEGMENTS** @

- · High-net worth individuals
- Green buyers
- · Commercial fleet buyers
- Sports car enthusiasts
- Elon Musk fans
- Corporate executives
- Mid-tier management

#### **CHANNELS**

- Website
- Conferences and events
- · PR/Media

- Retail stores

#### COST STRUCTURE &

- Manufacturing infrastructure Employees
- General admin/sales
- R&D costs

- Distribution
- Cost of materials

#### REVENUE STREAMS In

- Automotive sales
- Automotive leasing
- Energy generation and storage
- Services

#### **KEY PARTNERS**



- Healthcare providers (Hospital, Labs, Radiologists diagnosis centers, Clinics)
- Aesthetic service providers.
- Marketing and advertising partners.
- Al technology partners (for generative Al integration)

#### **KEY ACTIVITIES**



- Development and integration of generative AI
- partnerships with healthcare providers.
- Marketing and user acquisition
- Data analysis for optimizing services
- Customer care services

#### **KEY RESOURCES**



- Tech platform with integrated generative AI.
- Partnerships with healthcare providers.
- Sales & Marketing team.
- Skilled workforce (developers, customer support, R&D).

## VALUE PROPOSITIONS



- Convenient healthcare booking enhanced by Al-driven personalized recommendations
- Ability to Comparing & Ranking
- High-quality services
- Competitive pricing
- huge varieties
- Improved accuracy and efficiency in healthcare services

## CUSTOMER RELATIONSHIP



### CUSTOMER SEGMENTS



- AI-driven customer support services.
- Feedback and reviews
- Gifts & Loyalty programs
- In-app chat or messaging.

#### CHANNELS



- Website, Mobile apps (iOS and Android)
- Partnerships with healthcare providers
- · Digital marketing
- Social media
- Referral programs

## Healthcare providers (labs, clinics, surgical centers, Hospitals)

- Patients seeking healthcare services
- Aesthetic service providers
- patients seeking aesthetic service

#### **COST STRUCTURE**

- Marketing and advertising costs.
- Customer support services.
- Technology development and maintenance.
- Legal and regulatory compliance.
- Employee salaries and benefits.



#### **REVENUE STREAM**



- Advertising partnerships.
- Integration costs.
- Premium services fees (Telemedicine, Home care & Pharmacies).
- Providers subscription fees.



## **Startups Business Models with examples**



Subscription Model (SaaS)	Example: Netflix charges a monthly fee for access to its streaming services.
	<b>Description</b> : Customers pay a recurring fee to access a product or service.
Freemium Model	Example: Spotify offers free access with ads and premium features for a fee.
	<b>Description</b> : Basic services are provided for free, while advanced features are available for a charge.
Marketplace Model	Example: Airbnb connects travelers with hosts, earning a commission on each booking.
	<b>Description</b> : A platform connects buyers and sellers, earning revenue through commissions or listing fees.
On-Demand Model	<b>Example</b> : <b>Uber</b> charges for rides booked through its app, connecting drivers with passengers.
	<b>Description</b> : Services are provided instantly based on user demand.
E-commerce Model	<b>Example</b> : <b>Amazon</b> sells products directly to consumers online, generating revenue through sales.
	<b>Description</b> : Physical or digital goods are sold online.

## **Startups Business Models with examples**



Ad-Based Model	<b>Example</b> : <b>Facebook</b> offers free social networking services while generating revenue through targeted advertising.
	<b>Description</b> : The platform is free for users, and revenue comes from advertisers paying to reach the audience
Affiliate Model	Example: Amazon Associates allows website owners to earn commissions by promoting Amazon products.
	<b>Description</b> : Revenue is earned by promoting another company's products and earning a commission on sales made through affiliate links.
Licensing Model	<b>Example</b> : <b>ARM Holdings</b> licenses its chip designs to other companies, who then produce the actual chips.
	<b>Description</b> : A company develops a product and licenses it to other firms for production and distribution.
Data Monetization	<b>Example: Facebook</b> - Offers its platform for free but generates significant revenue by selling targeted advertising based on user data.
	<b>Description:</b> Collect and analyze data, then sell the insights or access to the data to third parties. This model is often used by startups with large user bases or specialized data.
Peer-to-Peer (P2P) Model	Example: Uber connects borrowers with individual lenders through an online platform.
	<b>Description</b> : Users interact directly with each other to exchange goods or services, with the platform facilitating the transaction.

# Thank You. Q&A



