



INSTRUCTOR

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FMCG Marketing Director



READY FOR A TRIP TO EXPLORE A SUCCESFUL COSMETIC BRAND CEATION?







THIS IS AHMED KAFAFY AND I'VE BEEN WORKING IN IE BEAUTY AND PERSONAL CARE INDUSTRY FOR THE PAST 15 YEARS CROSS AFRICA AND THE MIDDLE EAST







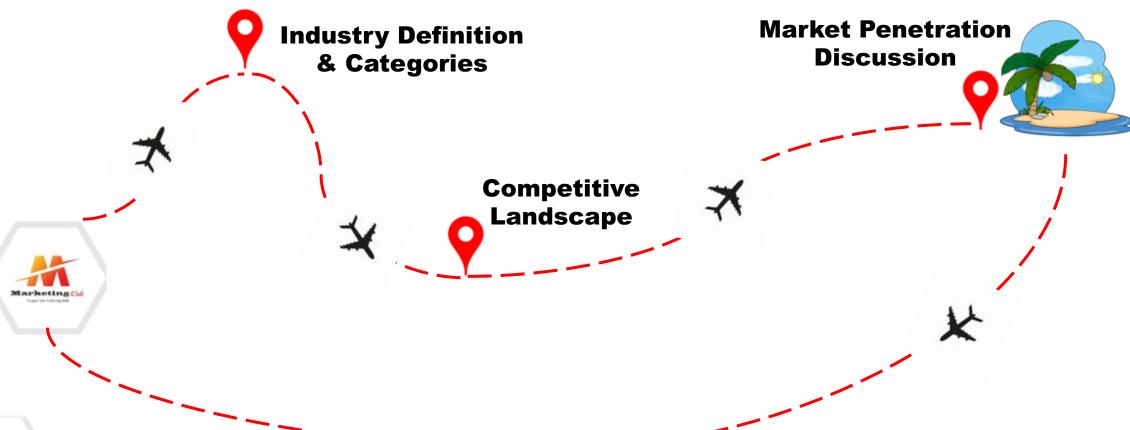


PLEASE FASTEN YOUR SEAT BELTS AND WAIT FOR THE TRIP ITERNARY





TRIP ITERNARY











DEFINITION

The beauty and personal care industry refers to

the manufacturing and distribution of COSMETIC, SKINCARE, HAIRCARE, AND PERSONAL HYGIENE PRODUCTS.

It includes a wide range of products such as MAKEUP, FRAGRANCES, SOAPS, SHAMPOOS, LOTIONS, AND OTHER BEAUTY AND GROOMING PRODUCTS.

The industry caters to BOTH MEN AND WOMEN and is a multibillion-dollar industry that is constantly evolving with new trends, technologies, and innovations.

The industry includes various players such as MANUFACTURERS, DISTRIBUTORS, RETAILERS, AND E-COMMERCE PLATFORMS.







DEFINITION

Cosmeceuticals refers to the combination of cosmetics and pharmaceuticals.

Cosmeceuticals are cosmetic products with biologically active ingredients purporting to have medical or drug-like benefits







COSMOCEUTICAL



PHARMACEUTICAL

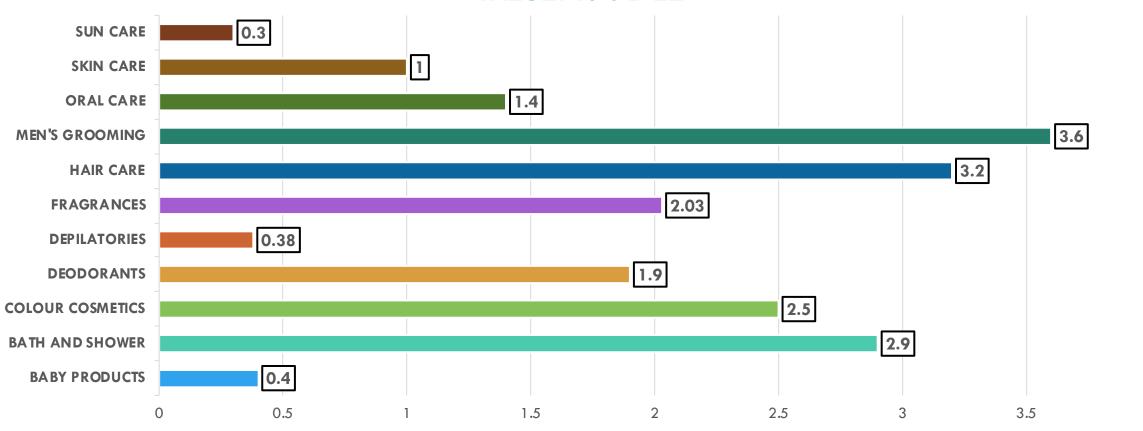
COSMETICS





CATEGORIES

VALUE: 19.6 B LE



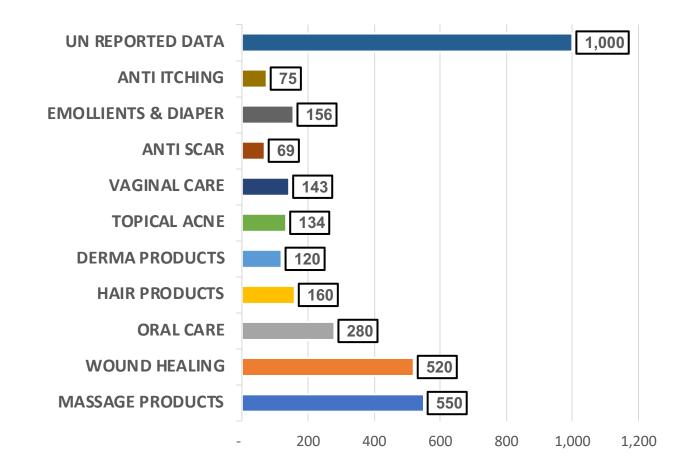






COSMECEUTICAL MARKET OVERVIEW CATEGORIES

VALUE: 3.2 B LE









CHANNEL SPLIT









70% •



20% 1

10%











COMPETITIVE LANDSCAPE





COSMECEUTICAL MARKET DEVELOPMENT TIMELINE

2001-2010

- BIO GROUP (Imported Brands)
- Macro Group (Local Manufacturing)

2010-2015

- BIO GROUP SEIF GROUP L'OREAL
- MACRO GROUP HI-CARE

2015- NOW

• BRANDED LOCAL PRODUCTS
(PARKVILLE – INFINITY – HAYAT – CLEO)

AFTER DEVALUATION







BUSINESS MODELS









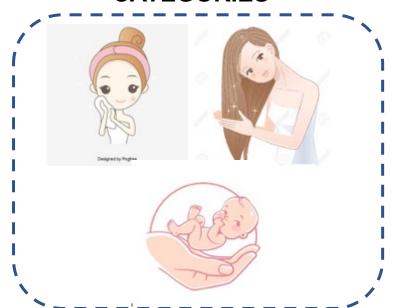
BRANDS



PROMOTION



CATEGORIES



ORIGIN



DISTRIBUTION





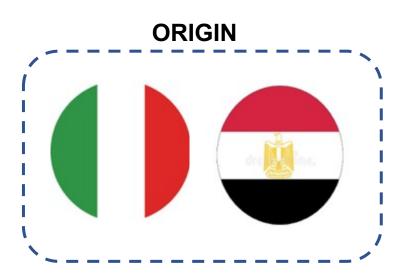






CATEGORIES













BRANDS





















PROMOTION



ORIGIN











BRANDS



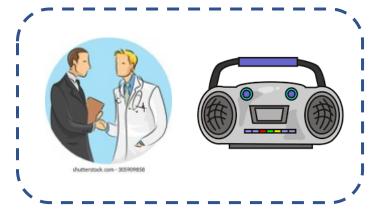
ORIGIN



RANGES



PROMOTION



CATEGORIES

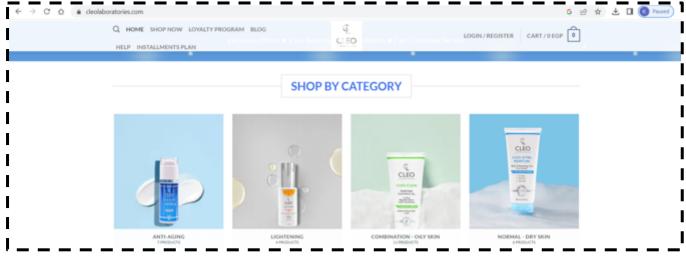












ORIGIN













MARKET PENETRATION DISCUSSION







WHAT TO CONSIDER WHEN YOU WANT TO PENETRATE THIS INDUSTRY?







YOU HAVE TO CONSIDER

ALL OF THEM TOGETHER







(1) PRODUCT





SELECTING THE PRODUCT (BRAND)

- A. TARGET CUSTOMER/ CONSUMER
- **B. MANUFACTURING**
- C. REGISTRATION
- D. BRANDING/PACKAGING







PLEASE DON'T FORGET THE BRAND TREE





(A) TARGET CUSTOMER/ CONSUMER

DEVELOP A BUYER PERSONA









(B) MANUFACTURING

TOLL MANUFACTURING	BULK IMPORTING	UNDER LICENSE
MOST COMMON	Takes time High COGS	Contract Manufacturing products by giving it a European flair







(C) REGISTRATION

BUY FILES	REGISTER OWN FILES
IF YOU WANT TO ACCELERATE THE PROCESS BUT	COULD BE VERY FAST IF ALL DOCUMENTS ARE PERFECT
OWNERSHIP TRANSFER TAKES TIME ANY MODIFICATION ON THE FILE WILL TAKE TIME	







(D) BRANDING/PACKAGING







BRANDING vs BRAND IDENTITY vs BRAND







(2) PRICE



7 POINTS TO CONSIDER WHILE PRICING A COSMETIC PRODUCT/BRAND



- 1.Cost of goods sold (COGS): This includes the cost of raw materials, packaging, labor, and other expenses related to production.
- 2. Target market: Consider the demographics and purchasing power of your target market. If your product is aimed at high-end consumers, you can price it higher, but if it is aimed at the mass market, you may need to price it lower.
- 3. <u>Competition:</u> Look at the pricing of similar products in the market and determine how your product compares in terms of quality and features.
- 4. Brand positioning: If your brand is positioned as a premium or luxury brand, you may need to price your product higher to maintain that image.
- 5. Marketing and distribution costs: Consider the costs of marketing and distribution, such as advertising, promotions, and shipping.
- 6. Profit margins: Determine the profit margin you want to achieve and ensure your pricing strategy can support it.
- 7. Price sensitivity: Consider how price-sensitive your target market is and whether a lower or higher price would affect their purchasing decision.







(3) PLACE



6 POINTS TO CONSIDER



- 1. Distribution channels: Determine the most effective distribution channels for your product. Will you sell directly to consumers through your own website or physical stores, or will you use wholesalers, retailers, or e-commerce platforms?
- 2. Geographic location: Consider where your target market is located and how you can reach them. Will you sell your products locally, regionally, nationally, or internationally?
- 3. Inventory management: Ensure that you have adequate inventory to meet demand and avoid stockouts. Consider how you will manage and track your inventory, and how you will handle returns and exchanges.
- **4. Product placement:** Determine where your products will be displayed or placed in physical stores or on e-commerce platforms. Consider whether you want to be placed in prominent locations, endcaps, or on shelves.
- 5. Logistics and transportation: Consider how your products will be transported and delivered to your customers. Will you use your own shipping or logistics system or work with a third-party provider?
- 6. Sales volume and pricing: Consider how your distribution strategy will affect your sales volume and pricing. Will you be able to achieve the desired profit margin while still offering competitive pricing to consumers?





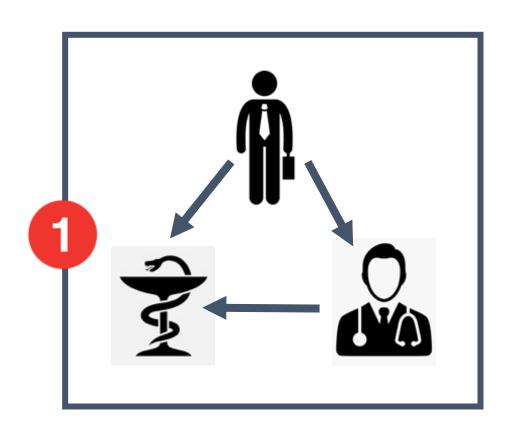


(4) PROMOTION





YOU HAVE TWO PATHWAYS TO GO THROUGH WHILE PROMOTING YOUR COSMETIC BRAND







DIRECT TO CONSUMER



PHYSICIANS

BUSINESS MODEL

POS

P

How to organize your work with dermatologists?

MEDICAL VISIT

- Make a targeting A, B, C
- Calculate the frequency of the visits
- What is the % of target coverage?

Focus on the opinion leader (OL) and Apresdribers.

A Physician visited less than 3 times a year won't advice.

A Physician visited at least 5 times a year will prescribe.

MARKETING SUPPORTS

- Free units, samples, technical sheets,
- Folders,
- Medical trials & medical information,
- Gifts,
- PR,
- Cohgress & symposium,
- Posters in the waiting room.

• If your medical target is too narrow, or inadapted...

- To develop your sales,
- To avoid the prescription switch.

When

Why

- ➤ You already generate a maximum level of sales thanks to prescription.
- ➤ You have enough money to invest (should equal the double of your investments on the medical target)

SELL-IN

How

- Commercial conditions
- Cooperation agreement

SELL-OUT 4 ACTIONS TO BE MIXED

Advice on the POS (training & incentive)

Marketing tools

Merchandising

Promoters





2

DIRECT TO CONSUMER MARKETING





ALWAYS CONSIDER

CUSTOMER
JOURNEY MAP

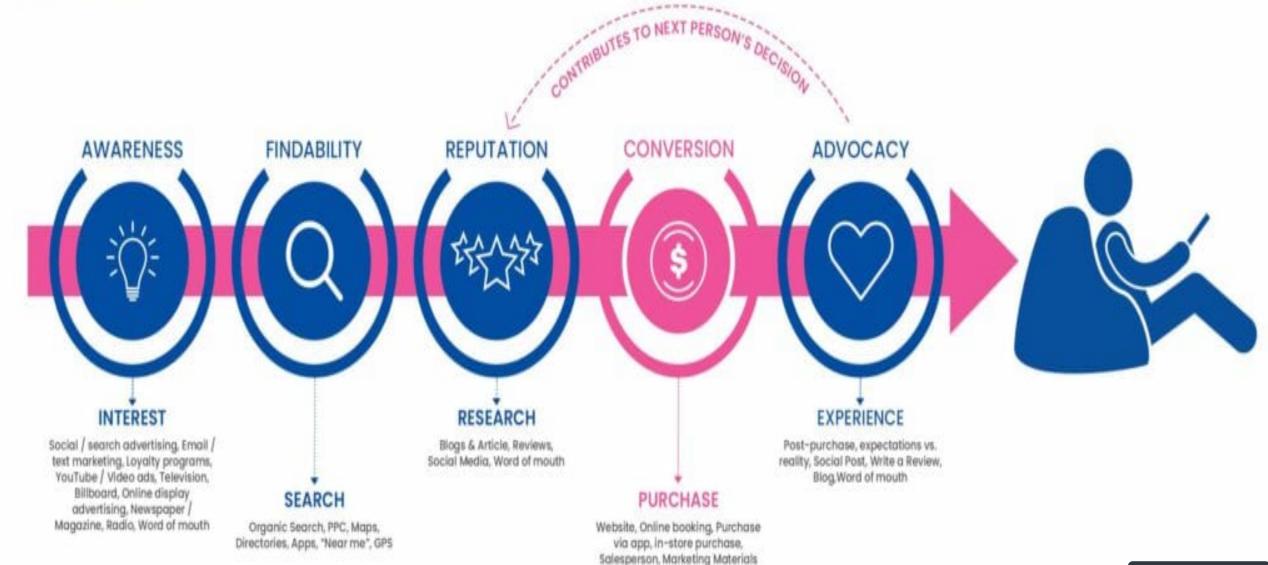
CUSTOMER TOUCHPOINTS





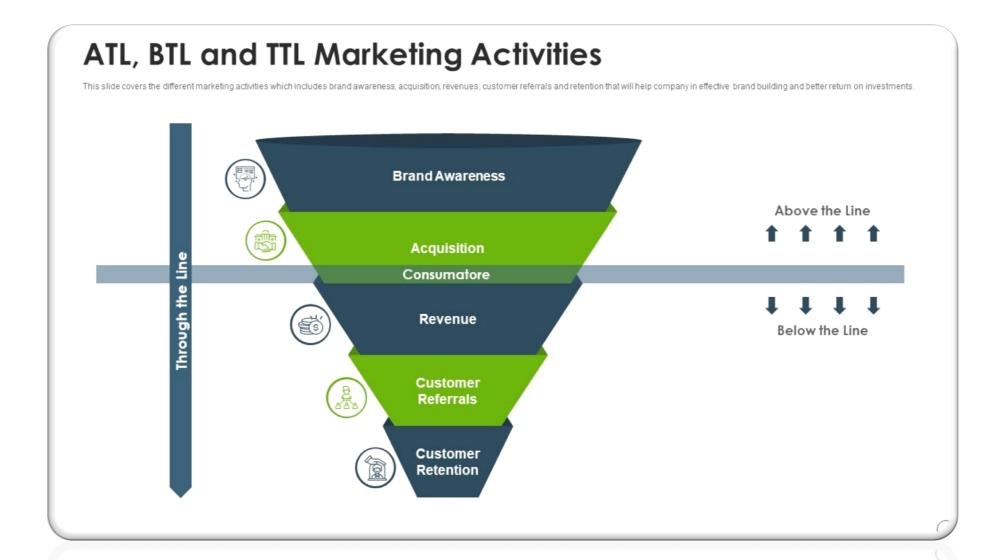


MODERN CUSTOMER JOURNEY







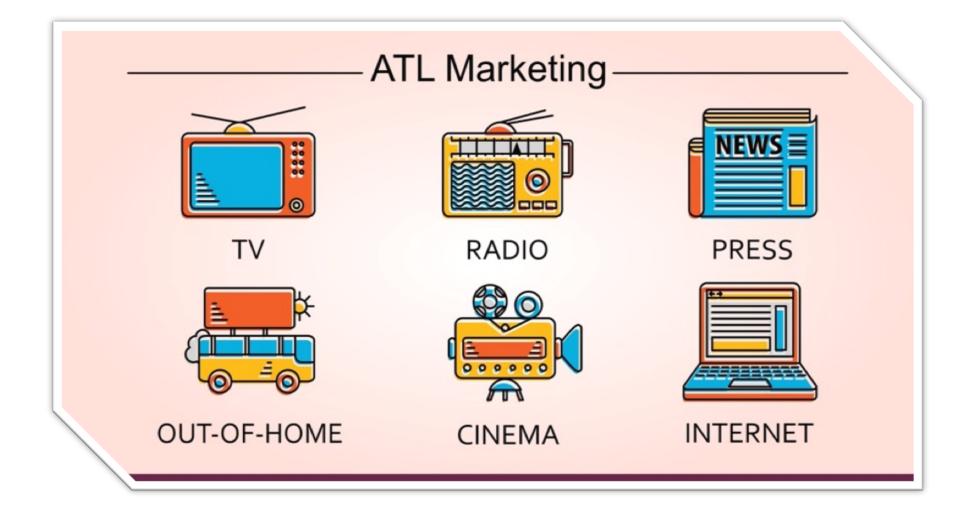








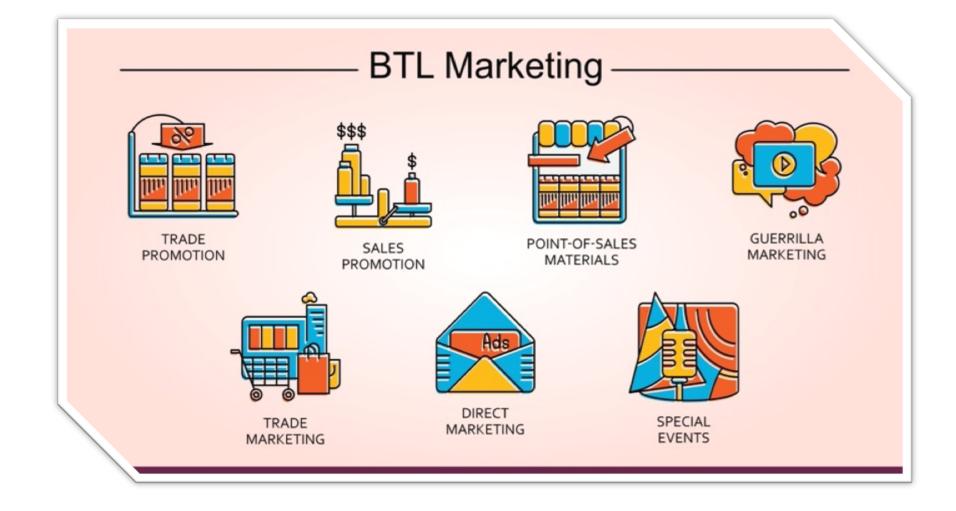


















TV ADVERTISING





TVC











TV SHOP PROGRAMS



















MEDICAL PROGRAMS

















DIGITAL MARKETING













SOCIAL MEDIA STRATEGY



Who is your customer? What age bracket? Gender? Location? College degree?



What are your goals? Establish your brand? Increase visibility? Generate traffic to website? Grow sales and revenue?



Where is your audience? Are they online? Where do they shop? Belong to associations? Publications they read?



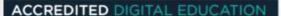
How will you execute?
What do you need to learn?
What tools are necessary?
Who is responsible?
How will you measure?



What differentiates you? What's your elevator pitch? Gather best testimonials. What makes you unique? Craft a compelling story.



When will you communicate?
What social networks?
How often will you post?
Will you blog?
Will you use visuals/video?















WRONG FOCUS

Some people focus too much on marketing and forget about the relationship building part of social media





LACK OF STRATEGY

Plan first. Posting on social media without a having a well-planned marketing strategy is not going to work

NOT LISTENING

Give your audience your attention, and really listen to them. It's amazing what you can learn from your community





FOCUSING ON "ME"

There is no doubting that you are unique. However, it's important that you learn to focus on others.

NO TRANSPARENCY

on't hide behind a business name and fail to disclose information in a ffort to keep things secret.





ONLY OF THE PROPERTY OF THE P

you have no idea who your target larket is, it'll be impossible to market them properly. This includes connecting with them socially

NOT STAYING IN NICHE

When you're running low on ideas, it's tempting to post information that is unrelated to the niche, but this can be a huge mistake.





WRONG PLATFORMS

You really don't need or want to be on every social media platform. Instead, choose 3-5 networks popular with your audience.

AUTOMATION

Automation is terrific but it does have a downside. One of the negative aspects of automation is that there's less relationship building and persona interaction



LACK OF VALUE

People love information and tips that add value. They hate being constantly bombarded with product pitches.



















THANK YOU





